OWCP INFORMATION

WEB SITES:

Employment Standards Administration
Office of Workers Compensation Programs - FECA

National Office - www.dol.gov/esa/dfec.htm

District 6 Office - www.dol.gov/esa/owcp-jac.htm

ACS - Consolidated Bill Process and Medical Authorization
http://owcp.dol.acs-inc.com

PHONE NUMBERS:

District Office 6 Automated Information System:
Available 24 hours a day, 7 days a week. Current information regarding **compensation payments** and **case status** information.
1-866- 692-7487

Phone Bank - Customer Service - District 6 Jacksonville Fl
1-904-357-4777

Automated bill and **authorization** status:
A toll-free interactive voice response (IVR) system
1-866-335-8319

To speak with a customer service representative regarding medical bills and authorizations
1-850-558-1818 -(a toll call)

FAX NUMBERS:

To fax medical authorization request:
1-800-215-4901

MAILING ADDRESSES:

District 6 400 W. Bay Street, Room 826
Jacksonville Fl 32202

CA-1, CA-2, CA-2a , CA-16 and CA-7 should be mailed to the office's physical address, instead of the central mail facility in London Ky.

Cental Mail Room US Department of Labor
DFEC Central Mailroom - District 6
London KY 40742-8300